

281246

Easterling, Deborah

From: Easterling, Deborah
Sent: Thursday, January 10, 2019 9:23 AM
To: 'Bobbie Bellsouth'
Subject: RE: Docket 2018-361-S

Dear Barbara and Maxton King,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2018-361-S - Application of Carolina Water Service, Incorporated for Approval to Charge Actual Cost for Pumping Interceptor Tanks

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2018-361-S - Application of Carolina Water Service, Incorporated for Approval to Charge Actual Cost for Pumping Interceptor Tanks - <https://dms.psc.sc.gov/Web/Dockets/Detail/116914>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling
 Executive Assistant
 Public Service Commission of South Carolina
 803-896-5133
 Sign up for Meeting Agenda Alerts: Text PSCAGENDAS to 39492

-----Original Message-----

From: Bobbie Bellsouth [mailto:bellsouth@psc.sc.gov]
 Sent: Thursday, January 10, 2019 7:51 AM
 To: PSC_Contact <contact@psc.sc.gov>
 Cc: Maxton King <kingm@psc.sc.gov>
 Subject: Docket 2018-361-S

PSC commissioners

We are sending this email To object Carolina Water Service's proposal to charge us more than \$150 per household for accessing and cleaning our septic tanks which was included in the docket 2018-361-S

We live at _____ve Point, Chapin, S.C. As you know from my testimony documented last Year during Carolina Water's rate increase, we have had sewer issues since 2014 in our house and neighborhood. The Letts sewer system is outdated and never maintained in our community. The sewer system was built in the 80's only to accommodate lake front home owners, not the additional homes off the lake.

We complained 4 years of backup sewage in our home. We did not get any relief until Carolina Water requested a rate increase in 2018 and we testified about their poor service. They were requested to correct our home sewer issue via a court order. It took 6 months to correct the issue, after they cut telecom, power, internet and water lines in the community. The problem is bigger in our neighborhood than the 3 homes they fixed in 2018. During the heavy rains in December and January, pump trucks continued to pump sewage from the holding tanks in our community because the current LETTS system cannot handle the sewer volume and additional water intrusion

This is very poor, unacceptable service that we continue to pay \$100.00 plus monthly. Now Carolina Water wants additional funds to do what they should have been doing over the years

We strongly protest their request to bill for sewer clean out and maintenance, and ask that you investigate and decline their request.

Should you need additional information or have questions or need me to testify, please contact _____

Barbara and Maxton King

1: _____ Point

Chapin, SC 29536